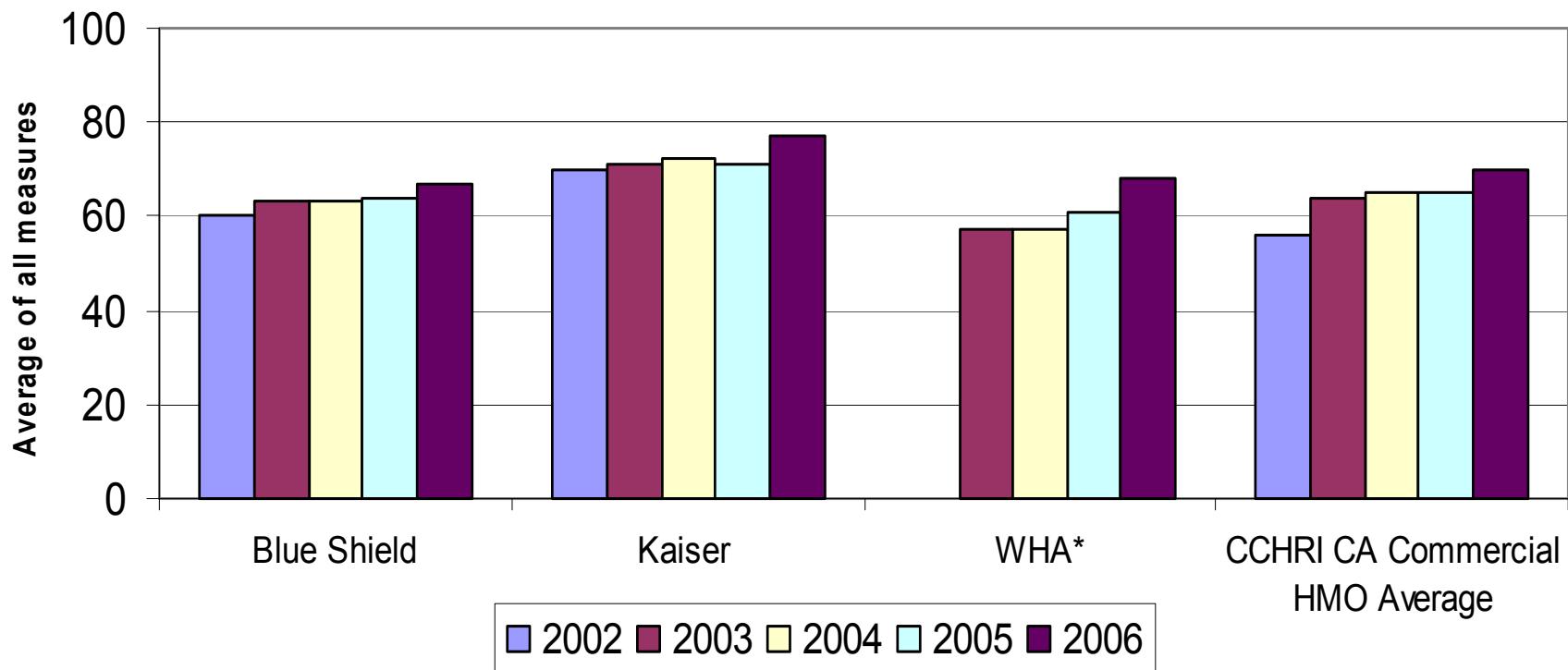
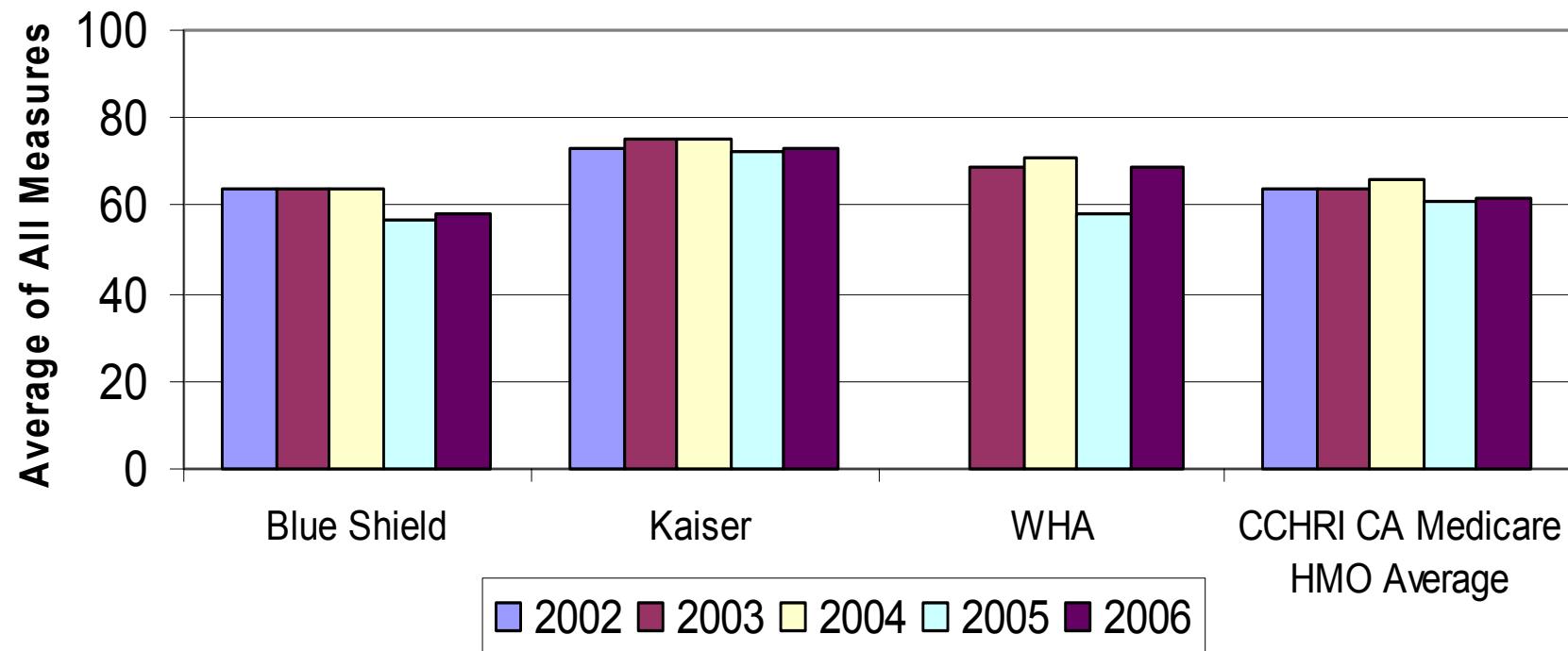


## Basic Plan HMO Effective Care Measures



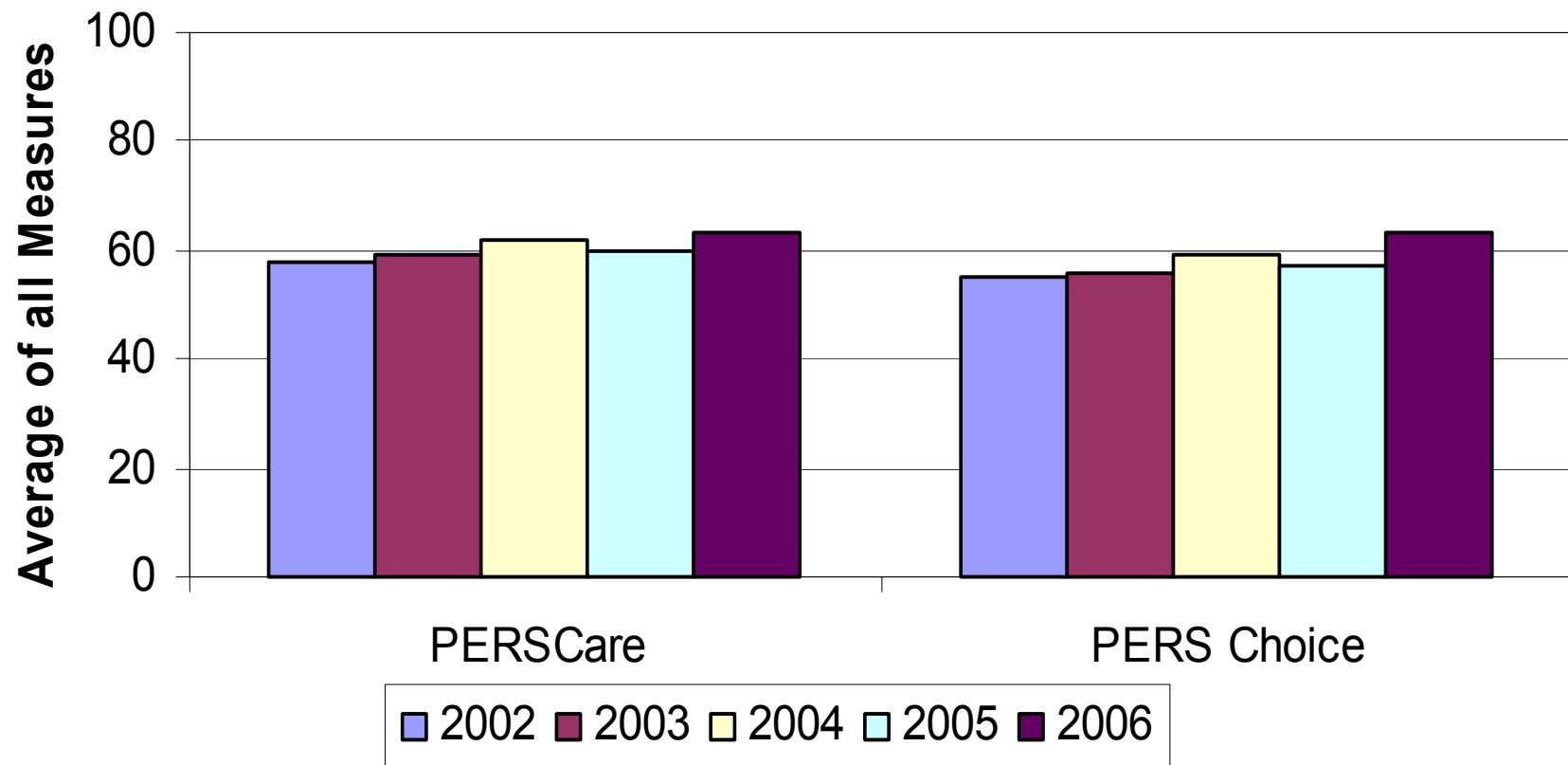
\* WHA data prior to 2003 is unavailable because CalPERS began contracting with WHA in 2003.

## Medicare HMO Effective Care Measures



\* WHA data prior to 2003 is unavailable because CalPERS began contracting with WHA in 2003.

## Basic Plan PPO Effective Care Measures



## Medicare PPO Effective Care Measures

